

Employment Support

Catalyst CIC will be using the opportunity to deliver Home Energy community engagement to support social, economic and environmental outcomes by working within the community to 'be the change for the community'.

We will stimulate growth through improving skills, investment in people and creating employment opportunities for local people by:

- Negotiating with partners to employ local people on local projects.
- Providing training and skills in improving home energy and energy efficiency measures in homes.
- Providing work-experience in completing housing pre-assessment survey for ECO.

Affordable Loan Management Service

We provide loan administration and management of residual loan portfolio service for local authorities and other public sector organisations.

Services we provide include:

- Dealing with all queries on loan accounts
- Collect loans repayments and redemptions
- Providing information on loans
- Issuing annual loan statements to client
- Vacating legal charges (if applicable)



Catalyst Mutual Enterprise C.I.C.

Be the change for the Community

- Home Energy - Community Engagement
- Energy Literacy Training
- Independent Energy Efficiency Consultancy
- Affordable Loan Management Service



Contact Details

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Home Energy Community Engagement

Community Engagement to promote home energy efficiency is at the forefront of residents' journey to warmer, safer, energy efficient homes and cheaper bills. We undertake area-based outreach events and actively target households to enable them to benefit from energy saving advice and home energy improvements.



OUTREACH PROGRAMME

In delivering home energy community engagement events Catalyst CIC will inspire and motivate residents to take action on home energy saving including:

- Providing information on the running costs of appliances and promote behaviour change
- Providing information on different heating systems e.g. renewable energy
- Providing impartial advice and support on suitable tariffs and the cheapest way to pay your bills
- Providing Information and support on switching supplier
- Providing advice on the Warm Homes discount
- Home energy advice as well as arranging home visits
- Assisted action to contact utility company

Energy Literacy Training for Frontline Staff

Bespoke energy training aims to equip frontline staff with the skills and knowledge needed to understand the impacts of energy saving actions and promoting behaviour change with their clients. The training focuses on ensuring frontline staff have appropriate understanding of the impacts of cold homes and the benefits of home energy saving to enable them to **'make every contact count'** by providing basic advice, information and referrals to support services that can help their clients.

Learning Outcomes & Objectives

To explain:

- Fuel Poverty and its health and social impacts
- Cold Homes and excess winter deaths
- Understanding fuel bills and statements
- Payment and tariff options and How to switch supplier

Energy Saving Actions

- Understanding the running costs of electrical appliances
- Promoting the creation of Energy Saving Society through behavioural change

Further Assistance

- Help with paying fuel bills and fuel debt advice
- Available Support for Energy Efficiency measures.

Further Information Available on website and on request



Independent Energy Efficiency Consultancy

Independent advice on home energy improvements aim to give both the homeowners and landlords the information, support and advice on the process and the opportunities in energy efficiency home improvements.

ADVICE AND CONSULTANCY ON:

- Renewable energy including Solar PV
- Pre-assessment surveying.
- Information and support on the Energy Company Obligation (ECO) and the Green Deal
- Information on financial and legal framework available locally and nationally

TARGET AUDIENCE:

- Housing and Community Associations
- Social Landlords
- Private Rented Sector Landlords
- Homeowners

Green Deal and ECO Workshops

TARGET AUDIENCE:

- Potential Green Deal Advisors
- Potential Home Energy Advisors
- Potential Green Deal Assessor Organisations

Catalyst CIC fees available on request.